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Lambung Mangkurat University students' response to library services during the Covid-19 pandemic

Mariatul Qibthiyyah, Endang Ernawati

Abstract

Student responses to ARCS (Attention, Relevance, Confidence, and Satisfaction) are related to describing the level of student attention to library services during the Covid-19 pandemic. It includes the relationship between the services provided and student needs (relevance), student confidence in receiving library services, and student satisfaction with library services during the pandemic. The study analyzes student responses based on ARCS to Universitas Lambung Mangkurat (ULM) library services during the Covid-19 pandemic. This study used a mixed-method design in the triangulation design: quantitative data model validation procedure. In this model, the researcher collected quantitative and qualitative data, then analyzed each of these data. The next stage was to carry out further analysis by validating the quantitative analysis results using qualitative results. The study was conducted in June-

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
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